

The Four Principles of Participation



Be safe & sensible

- **Keep up-to-date** with relevant Government announcements and follow the advice that's provided
- **Do not share anyone's personal details** without their written permission to do so
- **Never share banking or credit card details**
- **Only deliver to the gate.** Do not enter someone else's home
- **Only share unopened, pre-packaged food** that has been properly stored. When receiving it, wash packaging or use gloves
- **If you are sick, or suspect you may be sick,** stay home and don't share it
- **If it's an emergency, use emergency channels.** Don't try to fix it yourself
- **Protect vulnerable people** and don't place them at risk



Be tuned in

- **Stay connected** to your neighbourhood
- **Download** and use the tools
- **Have mobile notifications turned on** so you see when something is happening
- Keep online conversations relevant



Follow the Four A Rule

- **Ask** for help
- **Acknowledge** requests
- **Answer** requests
- **Act** and follow through



Have a heart

- Be kind
- Be generous
- Have a laugh
- Say thank you

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